

Salt River Fields Rain Check Policy

Retain possession of your ticket. Should the ticketed game not progress to or beyond a point of play constituting a regulation game, your game ticket can be refunded. EXCHANGES WILL NOT BE ISSUED. Complimentary tickets may not be exchanged and are subject to the issuer's discretion. There will be no refunds or exchanges for games cancelled after they have reached a point of play constituting a regulation game. Refunds for a game not reaching official designation are up to the discretion of the Salt River Fields Management.

Tickets Purchased at Salt River Fields and Season Ticket Holders

Refund request forms, along with ticket stubs should be mailed to:

Salt River Fields

Attn: Spring Training Refund

7555 N Pima Rd

Scottsdale, AZ 85258

Group Tickets

The group leader (individual who purchased the initial block of tickets) will receive a refund for the dollar value of the tickets based on the original method of payment 4-6 weeks after the conclusion of the Spring Training Season. In turn, the group leader is responsible for refunding the individuals in his or her group directly.

Internet Purchased Tickets – Ticketmaster, Dbacks.com, Rockies.com:

Tickets can be refunded by calling Ticketmaster Customer Service at 1-800-653-8000.

Third Party Vendors (Stubhub, Vivid, etc) – tickets must be refunded directly with vendor.

Ticket refund requests must be made by April 9th, 2020.